## Proposed conditions Admirals Arm, Queenborough

- 1. CCTV will be provided in the form of a recordable system, capable of providing pictures of evidential quality in all lighting conditions particularly facial recognition.
- Cameras shall encompass all ingress and egress to the premises, outside the premise, fire exits and all areas where the sale and supply of alcohol occurs.
- Equipment must be maintained in good working order, be correctly time and date stamped, recordings MUST be kept on the hard drive and kept for a period of 31 days and handed to Police on demand.
- The premises licence holder must ensure at all times a DPS or appointed member of staff is capable and competent at downloading CCTV footage in a recordable format to the Police and Local Authority on demand.
- The recording equipment and hard drive shall be kept in a secure environment under the control of the DPS or other responsible named individual.
- In the event of technical failure of the CCTV equipment the premises licence holder or DPS
  must report the failure to the Police Licensing Officer immediately at
  licensing.north.division@kent.pnn.police.uk
- 2. The License Holder will maintain auditable refusal/incident records. These records will detail the following;
  - a) Day, Date and Time of Refusal/Incident.
  - b) Nature of Refusal/Incident and reason.
  - c) Details of or description of the individual.
  - d) Each entry is to be checked and signed by the D.P.S on the day of the event.
  - e) These records will be made available for inspection to any Police Officer, Police Licensing Officer, and Officer of the Local Authority immediately upon demand.

- 3. All persons that sell or supply alcohol to customers must have licensing training.
- Training should take place within six weeks of employment and any new employees will be supervised until the training has taken place.

Training must include:-

- a) Avoiding sales of alcohol or age restricted products to those under the age of 18.
- b) recognising customers who appear drunk and refusing sale or supply of alcohol
- c) knows the licensing objectives and have read and understood licence conditions
- d) can produce licences/certificates/permits relevant to the premises in the absence of licence holder/DPS
- Refresher training should be repeated a minimum of every six months or earlier if required due to changes of legislation.
- Training records must be kept on the premises and shall contain the nature, content and frequency of all training.
- Records must be made available for inspection by Police, Police Licensing Officer and authorised officers from the Local Authority on demand either electronically or hard copy.
- 4. All empty bottles and glasses will be regularly cleared away once drink has been consumed.
- 5. The licence holder and DPS shall ensure that no customers will take glasses or open bottles from the premises
- 6. The Licence holder and DPS shall erect and maintain clear and prominent notices displayed at all exits requesting the public to respect the needs of local residents and to leave the premises and the area quietly.